

Welcome to **PreferredPartner Service.**

Thanks to University of Miami's partnership with Southwest[®], you now have access to the helpful PreferredPartner Service. This is your one-stop resolution service, designed to make your travel planning as easy as possible!



Perks of the **PreferredPartner Service:**

- ✓ Expedited call access
- ✓ Troubleshooting general errors
- ✓ Resolves any ticketing issues with and without discounts
- ✓ Assistance with booking irregularities
- ✓ Modifications made within 24 hours

The PreferredPartner Service office hours are from:

**5:00 a.m. to 12:00 a.m. CST,
Monday–Friday.**

Call 877-633-4425, Enter ID# 99376664, then PIN# 2660 to reach the PreferredPartner Service.