

# Low Air Fare Guarantee

*Prior to booking, if you find a lower airfare is available\* for your identical itinerary, World Travel, Inc. will match the lower airfare or provide a refund of double the difference.*



- The Request to match needs to be submitted the same business day World Travel, Inc. confirms the flight reservation.
- Document the Request by sending an email to [lowfareguarantee@worldtravelinc.com](mailto:lowfareguarantee@worldtravelinc.com). Your email must include a single screenshot that shows the total air fare, where you found it, and a date/time stamp.
- All air fare quotes must include all taxes and surcharges; therefore, challenges should also mirror these incremental charges.
- Reservations made through World Travel, Inc.'s traditional agents or online booking tools are eligible.
- Airfare auction sites, distressed inventory sites, consolidators, or any other private, opaque or unpublished fares are not valid comparisons and do not apply to this fare guarantee. Auction site pricing is not reliable and is not readily available to the general public. These fares require monitoring that is not readily automated, and they are subject to variable restrictions. Additionally, distressed inventory sites may not disclose all fees in the original price quoting, so the complete airfare is not presented. As such, World Travel, Inc. will not match fares obtained from Priceline.com, Expedia.com, CheapOair.com, Orbitz.com, Vayama.com, Studentuniverse.com, or any similar sites. Valid internet site comparisons are listed on the following page.
- World Travel, Inc. must be given the opportunity to match the lower air fare. No Bookings should be made with any other resource.
- Once the documentation is presented, World Travel, Inc. will immediately research why the lower air fare was not available at the time of reservation and will respond with a conclusion within 24 hours, or the next business day. If a lower air fare is available, World Travel, Inc. will match the lower fare or provide a refund of double the difference.
- Expedia and the other consumer sites produce price results in their initial search through cached data. This means pricing is displayed that is not necessarily available. It is not until "book it" is clicked that the user can determine if this fare is valid. This approach causes perception issues when comparing with actual, available fares. Web crawlers, such as Kayak, visit other websites to create an index and use caching as well. World Travel, Inc. offers real-time pricing.
- World Travel, Inc. subscribes to full airline content within the GDS and aggregators, meaning we pay extra for the ability to sell the lowest applicable fare content.
- The Low Fare Guarantee is available in country, meaning: for point-of-sale within the United States. This guarantee does not apply to tickets issued outside of the United States.

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# Internet Sites

**United States**

- Air Choice One
- Alaska Air
- Alaska Seaplanes
- Allegiant
- American
- AA Vacations
- Amtrak
- BizAir Shuttle
- Buzz Airways
- Cape Air
- Choice Air
- Delta
- Frontier
- GLO Airlines
- Great Lakes
- Greyhound
- Hawaiian
- Island Air
- JetBlue
- Kenmore Air
- Mokulele Airlines
- Peninsula Airways
- People Express
- SeaPort
- Silver Airways
- Southern Airways
- Express
- Southwest
- Spirit Airlines
- Sun Country
- Ultimate Air Shuttle
- United
- Virgin America
- Wings of Alaska

**Canada**

- Air Canada Agent
- Air Canada Consumer
- Air Canada Flightpass
- Air Canada Rewards
- Air Creebec
- Air Inuit
- Air Labrador
- Air Liaison
- Air North
- Air Transat
- Bearskin Airlines
- Calm Air
- Canadian North
- Central Mountain Air
- Enerjet
- Express Air
- First Air
- Harbour Air
- Hawk Air
- Helijet
- Integra Air
- KD Air
- North Wright
- Northern Air
- Northwestern Air Lease
- Orca
- Pacific Coastal
- Pascan
- Perimeter
- Porter (flyPorter)
- Pronto Air
- Provincial Airlines
- Royal Scenic
- Starlink
- Sunwing Airlines
- Thunder Air
- Transwest
- ViaRail
- Wasaya
- Westjet

**South America**

- Aerolineas Argentinas
- Aerolineas Mas
- Aerolineas Sosa
- Aeromar
- Aeromexico
- Air Panama
- Amaszonas
- Aserca Airlines
- ASTA Linhas Aereas
- Avianca Brazil
- Avianca Colombia
- Avianca Ecuador
- Avior Airlines
- Azul Linhas
- Brava Linhas Aereas
- Copa
- GOL
- Interjet
- LC
- MAP Linhas Aereas
- MAYAir
- Nature
- Passaredo Linhas
- Peruvian Airlines
- Sansa Airlines
- Sete
- Sol Lineas Aereas
- Star Peru
- TAM
- Tame Airlines
- TRIP Linhas Aereas
- vivaAerobus
- Volaris
- Webjet

**Europe**

- Aer Lingus
- Aeroflot
- Aigle Azur
- Air Astana
- Air Baltic
- Air Berlin
- Air Europa
- Air France
- Air Iceland
- Air Italy
- Air Moldova
- Airwing
- AIS Airline
- Alitalia
- Alsie Express
- Aurigny
- Austrian
- Bergen Air
- Blekingeflyg
- Blue Air
- Blue Island
- Blue1
- BMI
- British Airways
- Brussels Airlines
- Cimber Air
- Cityjet
- Condor Airlines
- Corendon Airlines
- Croatia
- CSA Czech
- Danish Air
- Transport
- Darwin Airline
- Direktflyg
- Eastern Airways
- easyJet
- Eurolot
- Europebyair
- Eurostar
- Finnair
- Fly Avies
- flybe
- flysmaland
- Flythomascook
- Germania Express
- Golden Air
- Gotlandsflyg
- Helvetic
- Iberia Airlines
- Iceland Express
- Icelandair
- Intersky
- Jetairfly
- Kalmarflyg

**Europe (cont'd)**

- KLM
- Kullaflyg
- LOT
- Lufthansa
- Malmo
- Manx2
- Pegasus
- People's Viennalife
- Rail Europe
- Ryanair
- S7
- SAS
- SkyExpress
- SkyWork
- Smart Wings
- Sundsvallsflyg
- Swiss Intl
- TAP Air Portugal
- Thalys
- Thomas Cook
- Thomsonfly
- Transaero
- Transavia
- TUIfly
- Umeaflyg
- Virgin Atlantic
- Volotea
- Vueling
- Westbahn
- Wizz Air
- XL Airways

**Asia**

- Air Asia
- Air China
- Air Costa
- Air India
- Air India Express
- Air Philippines
- Air Rarotonga
- All Nippon
- Asiana
- Batamfast
- Cathay Pacific
- CEBU
- China Air
- China Spring
- Citilink
- Dragon Air
- Eva Air
- Firefly
- Garuda Indonesia
- GoAir
- IndiGo Airlines
- Japan Airlines
- Jet Airways
- Korean Air
- Lion Air
- Malaysia
- Malindo Air
- Merpati
- Nauru Airlines
- NOK Air
- Polynesian
- Royal Brunei
- Silk Air
- Singapore
- Skymark
- Spice Jet
- Sriwijaya Air
- Thai Airways
- Trujet
- Vietjet Air
- Vietnam